

Milan, September, 2020

PROMETEON ORIGINAL EQUIPMENT AND REPLACEMENT TYRE LIMITED WARRANTY FOR TRUCK TYRES

What Is Warranted And Who Is Eligible Under The Warranty?

PROMETEON Tyre Group s.r.l (here in after Prometeon) warrants to the original purchaser (owner) of any vehicle on which Pirelli and Prometeon brand truck tyres are provided as ORIGINAL EQUIPMENT or as REPLACEMENT, that the tyres will be free from anomalies in workmanship and materials defects which render the products unsuitable for the use for which products of the same type are normally used. This warranty is valid for a period of up to 4 years (48months) from the date of production as identified by the DOT marking.

What Is The Adjustment Policy And For How Long?

All Pirelli brand tires and Prometeon product are covered by a warranty against defects in workmanship and materials for 48 months (4 years) from the date of manufacture OR the legal market warranty showing the invoice OR for the life of the original usable tread, whichever occurs first.

A tyre is considered to have delivered its original usable tread and its warranty ends when at least one Tread Wear Indicator (T.W.I.) becomes visible, regardless of age or mileage. The TWI's indicate the legal minimum tread depth of 1.6mm for truck tyres. Tyres with an alleged anomaly must be presented to an authorized Prometeon Dealer and a Prometeon claim form must be completed in all its parts and signed by the owner of the tyre.

If a Pirelli brand tires and Prometeon product becomes unserviceable due to workmanship or material anomalies, Prometeon will determinate the value of the reimbursement based on the remaining percentage of usable tread depth basis of the price list in effect at the time. The owner must pay for any associated service charges, including mounting and balancing of the tyre.

Any alleged anomalies shall always be assessed by a Prometeon technician or by technicians designated by Prometeon.

Tyres presented to an authorized Prometeon Dealer for compensation remain the property of the consumer and Prometeon doesn't accept any responsibility for loss of or damage to tyres which are in the custody or control of an authorized Prometeon Dealer for the purposes of inspection. Tyres accepted under the conditions of this warranty by a Prometeon technician or Prometeon authorized technician for compensation become the property of Prometeon.

In the event of a dispute, the consumer must make the tyre available for further inspection.

What Is Not Covered By The Warranty?

- 1) Tyres repaired, scrapped, retreaded, anchored, regrooved (with the exception of tires marked REGROOVABLE which have been regrooved according to technical standards published by Prometeon, without causing damage to the product).
- 2) Tyres which have been re-treaded by not Novateck certified retreader, re-grooved without following technical instruction issued by Prometeon or repaired.
- 3) Tyres which have been modified by the addition or removal of material or any tyre intentionally altered to change its appearance.
- 4) Tyres injected with liquid balancer or sealant or in which anything other than air or nitrogen has been used as a support medium.
- 5) Tyres used in racing or other competitive motor sport events.
- 6) Tyre un-serviceability caused by tyre operation in excess of tyre / wheel manufacturers' specifications and recommendations.
- 7) Ride or vehicle vibration related anomalies after the first 20% of tread groove depth.
- 8) Tyres which were mis-applied due to insufficient speed rating, load index, undersized or oversized tyres.
- 9) Tyres which became unserviceable because of a mechanical irregularity in the vehicle such as misalignment, defective brakes, defective shock absorbers, or improper wheel rims.
- 10) Tyres damaged by fire, climatic factors, chemical corrosion, vandalism, accidents, snow chains, theft, run whilst flat, under-inflated, over-inflated or abused during servicing.
- 11) Flat spotting caused by improper transport or storage.
- 12) Tyres which become unserviceable because of road hazard damage (eg. nails, glass, metal objects) or other penetrations or snags, bruises or impact damage.
- 13) Tyres damaged from improper mounting / demounting practices.
- 14) Tyre Dealer / Retailer services (eg. mounting / dismounting, balancing, tyre rotation or wheel alignment).
- 15) Tyres whose trademark, serial number or DOT are worn off or show signs of having been tampered with.

This is the only express warranty given by Prometeon, applicable to Pirelli brand and Prometeon product Original Equipment and or Replacement truck tyres. Prometeon does not make any other express warranty or any implied warranty of merchantability or fitness for a particular purpose. Prometeon does not authorize any other person, including authorized Prometeon Dealers or Truck Manufacturers to change this warranty or create any other obligation in connection with Pirelli brand tyres and Prometeon product. Prometeon will not do anything other than what is stated in this warranty if an anomaly is found to exist in a Pirelli brand Original Equipment and or Replacement truck tyre. All other remedies are excluded, including any obligation or liability on the part of Prometeon for consequential or incidental damages (such as loss of use of a vehicle, loss of time or inconvenience) arising out of an anomaly, as far as the law permits.

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