

**PROMETEON TYRE GROUP COMMERCIAL SOLUTIONS, LLC
ORIGINAL EQUIPMENT & REPLACEMENT LIMITED WARRANTY
PIRELLI BRAND TRUCK & BUS TIRES**

What Is Warranted And Who Is Eligible Under The Limited Warranty

Prometeon Tyre Group Commercial Solutions LLC (PTGCS), 100 Pirelli Drive, PO Box 700, Rome, GA 30161-7000, warrants to the original purchaser that all Pirelli branded Original Equipment & Replacement tires with a complete Department of Transportation tire identification number and warranted by PTGCS either directly or through an authorized Dealer and which are mounted on trucks and buses within the U.S.A. and Canada will be free from anomalies in workmanship and materials. The PTGCS Original Equipment & Replacement Limited Warranty is subject to periodic revision; see the Tire Warranty section at https://www.prometeon.com/US/en_US/legal/warranty-conditions for the latest version.

Definitions

“Original Equipment Tires” are tires supplied as original equipment by the vehicle manufacturer or vehicle dealer on new vehicles.

Replacement Tires are defined as tires mounted to your vehicle after the Original Equipment tires have been removed.

Any references in this Limited Warranty to “Pirelli tires” without specification as to Original Equipment Tires or Replacement Tires should be read as reference to either one or both Original Equipment Tires or Replacement Tires.

What Is The Adjustment Policy And For How Long?

If an eligible Pirelli branded tire becomes unserviceable due to workmanship or material anomalies during its initial warranty period, which is one (1) year from the date of original retail purchase of tires (purchase receipt required) or within the first 10% of the original usable tread, whichever occurs first, the tire will be replaced with the same or comparable tire at no charge to the owner.

After the initial warranty period, if an eligible Pirelli branded tire becomes unserviceable due to workmanship or material anomalies, the owner will be entitled to receive a Pro-Rated Adjustment Amount based on remaining tread depth as illustrated in Table 1

If owner is unable to show evidence of the original tire price paid then the Original Tire Price shall be equal to the purchase price of the adjusting dealer at time of adjustment. You are responsible for all mounting, balancing, disposal fees, servicing costs and all applicable taxes, including FET, which will not be included in the pricing for adjustment calculations.

Ride related warranty claims must be submitted within the first 2/32" of wear or within one (1) year from the date of original purchase of the tires (purchase receipt required), whichever comes first, to be considered. If accepted, the tire will be replaced at no charge or a credit will be given for 100% of the current dealer selling price.

A tire has delivered its original usable tread life when it has been worn down to the top of the built-in indicators in the tread grooves.

The following guidelines for removal are to be considered regardless of age or mileage:

- 4/32nds for tires used in the steering position;
- 2/32nds for tires used in all other applications.

Table 1

Truck and Bus Tire - Pro-Rated Warranty Percentages Based on Wear																								
Original Tire Tread Depth																								
Tread Depth Remaining	32nds	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32nds	Tread Depth Remaining	
	2/32	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2/32		
	3/32	10	9	8	8	7	7	6	6	6	5	5	5	5	4	4	4	4	4	4	3	3/32		
	4/32	20	18	17	15	14	13	13	12	11	11	10	10	9	9	8	8	8	7	7	7	4/32		
	5/32	30	27	25	23	21	20	19	18	17	16	15	14	14	13	13	12	12	11	11	10	5/32		
	6/32	40	36	33	31	29	27	25	24	22	21	20	19	18	17	17	16	15	15	14	14	6/32		
	7/32	50	45	42	38	36	33	31	29	28	26	25	24	23	22	21	20	19	19	18	17	7/32		
	8/32	60	55	50	46	43	40	38	35	33	32	30	29	27	26	25	24	23	22	21	21	8/32		
	9/32	70	64	58	54	50	47	44	41	39	37	35	33	32	30	29	28	27	26	25	24	9/32		
	10/32	80	73	67	62	57	53	50	47	44	42	40	38	36	35	33	32	31	30	29	28	10/32		
	11/32	100	82	75	69	64	60	56	53	50	47	45	43	41	39	38	36	35	33	32	31	11/32		
	12/32	100	100	83	77	71	67	63	59	56	53	50	48	45	43	42	40	38	37	36	34	12/32		
	13/32		100	100	85	79	73	69	65	61	58	55	52	50	48	46	44	42	41	39	38	13/32		
	14/32			100	100	100	80	75	71	67	63	60	57	55	52	50	48	46	44	43	41	14/32		
	15/32				100	100	100	81	76	72	68	65	62	59	57	54	52	50	48	46	45	15/32		
	16/32					100	100	100	82	78	74	70	67	64	61	58	56	54	52	50	48	16/32		
	17/32						100	100	100	83	79	75	71	68	65	63	60	58	56	54	52	17/32		
	18/32							100	100	100	84	80	76	73	70	67	64	62	59	57	55	18/32		
	19/32								100	100	100	85	81	77	74	71	68	65	63	61	59	19/32		
	20/32									100	100	100	86	82	78	75	72	69	67	64	62	20/32		
	21/32										100	100	100	86	83	79	76	73	70	68	66	21/32		
	22/32											100	100	100	87	83	80	77	74	71	69	22/32		
	23/32												100	100	100	100	84	81	78	75	72	23/32		
	24/32													100	100	100	100	85	81	79	76	24/32		
	25/32														100	100	100	100	85	82	79	25/32		
26/32															100	100	100	100	86	83	26/32			
27/32																100	100	100	100	86	27/32			
28/32																	100	100	100	100	28/32			
29/32																		100	100	100	29/32			
30/32																			100	100	30/32			
31/32																				100	31/32			

What Is Not Covered by The Limited Warranty?

- Tires on any vehicle registered and normally operated outside the United States of America or Canada.
- Tires which are misapplied due to improper fitment, insufficient Speed Rating and/or Load Range / Ply Rating / Load Index, overload, being undersized/oversized, incorrect rim / wheel size / width.
- Ride related anomalies after the first 2/32" of tread wear.
- Claims for irregular wear, rapid wear or wear out. No mileage warranty is expressed or implied.
- Tires damaged from improper mounting/demounting practices, abuse, misuse, or neglect including but not limited to under inflation, curbing, tire chain damage.
- Tires that have been used in under-inflated conditions.
- Tires improperly repaired or with repairs not conforming to the recommended practices of USTMA – US Tire Manufacturers Association, TRMG - Tread Rubber & Tire Repair Materials Manufacturer's Group, TMC – Technology & Maintenance Council, TIA – Tire Industry Association or with section repairs, or with a self-vulcanizing plug only or patch only.
- Tires in which anything other than air or nitrogen has been used as the support medium.
- Tires injected with liquid balancer or sealant or any other balancing material or tire filler unless an inspection of the tire reveal that the presence of such materials was not the cause of the anomaly.
- Other than tires which have been properly retreaded, tires which have been modified by the addition or removal of material or any tire intentionally altered to change its appearance or performance.
- Tires removed in multiples when only one tire can be claimed, or is suspect of a claim.
- Tires which become unserviceable because of tire operation in excess of tire – wheel / rim manufacturers' specifications and recommendations, including spinning or dynamometer use.
- Tires which emit excessive noise or become unserviceable because of a mechanical irregularity in the vehicle such as, but not limited to, misalignment, defective brakes, defective shock absorbers or struts, or improper rims / wheels.
- Tires damaged by fire, chemical corrosion/contamination, vandalism, wrecks, theft, run while flat, underinflated, overinflated or abused during servicing.
- Tires affected by flat spotting caused by improper transport or storage.
- Tires which become unserviceable because of road hazard injuries (e.g., nails, glass, metal objects) or other penetrations, stone drill, snags, bruises or impact damage.
- Tires that have been improperly stored.
- Mechanical condition of the vehicle. These include issues with the vehicle or wheel / rim such as bent wheel / rim assemblies, misalignment, misuse, negligence, racing, chain damage, or improper mounting or demounting.

- Tires which are intended for on-road service, but have been used in on-off or off-road conditions.
- Tires branded BLEM.
- Tires with excessive ozone or weather cracking as a result of operating environment or improper handling or storage.
- Tires improperly retreaded, including, without limitation: improper or inadequate inspection, preparation, equipment, material, repair.
- Tire dealer/retailer services: mounting, demounting, balancing, tire rotation, alignment costs, the cost of applicable federal, state, and local taxes.
- Loss of time, loss of use of vehicle, inconvenience, incidental or consequential damages.

Enhanced Casing Limited Warranty

In addition to the above workmanship and material warranty, PTGCS warrants its Pirelli branded products listed below to be covered by a seven (7) year or 700,000 total mile usage or three (3) retreads, whichever occurs first. The Enhanced Casing Limited Warranty covers the following products providing they had been used only in Long Haul and Regional Highway Service for the entire life of the casing and during any subsequent retreads.

Products: H89 EVO, H89 EVO Drive, H94 Drive, H94 Coach, R89, R89 Drive, R89 CS Drive, H89 Trailer

Product Sizes: 295/75 R22.5, 285/75R24.5, 11R22.5, 11R24.5, 315/80R22.5

Should any of the covered product's casing be subject to warranty in PTGCS's or their authorized agent sole discretion, PTGCS will provide casing credit at the then prevailing market value for said tire casing but not below the following reference values:

Original Tread	\$60.00
1 st Retread	\$50.00
2 nd Retread	\$40.00
3 rd Retread	\$25.00

You are responsible for all mounting, balancing, disposal fees, servicing costs and all applicable taxes, including FET which will not be included in the pricing for adjustment calculations.

Owner's Responsibilities

The owner is responsible for proper tire care and maintenance. Maintain the correct tire pressure recommended by the vehicle manufacturer by frequently checking the tire pressure with an accurate and calibrated pressure gauge. It is also your obligation to maintain proper alignment and tire/wheel assembly balance. Owner has the responsibility to operate the vehicle within tire/vehicle load capacity and speed limitations as recommended by vehicle manufacturer. Following these recommendations will improve tire life and your satisfaction with the tires.

CAUTION:

Please be aware that it is important to ensure that, before fitting the suggested tires, the fitting is allowed by the technical specifications of the vehicle, the vehicle manufacturer and the relevant homologations. PTGCS does not express any view as to the compatibility of the tire / wheel combination with the technical specifications for the chassis and vehicle.

TO MAINTAIN VEHICLE DYNAMICS AND LOAD CARRYING CAPACITY, REPLACEMENT TIRES MUST ALWAYS HAVE TIRE SIZE, LOAD RANGE / PLY RATING / LOAD INDEX AND SPEED RATING THAT EQUAL OR EXCEED THAT OF THE ORIGINAL EQUIPMENT TIRES OF THE VEHICLE.

How To Make A Claim Under This Limited Warranty

To receive consideration for warranty coverage, tire(s) must be returned to any PTGCS authorized dealer. If the PTGCS authorized dealer believes that the tire(s) may be covered by this Limited Warranty, it will submit the tire(s) to PTGCS. PTGCS will then make a determination regarding qualification for coverage under this Limited Warranty.

When making a claim under the terms of this Limited Warranty, you must present the tire along with the proof of purchase to any authorized PTGCS Dealer. Once tires are returned to PTGCS by an authorized PTGCS dealer and warranty credit has been issued, the submitted tires become the property of PTGCS. To locate an authorized PTGCS Dealer in your area, call 1-833-784-8762.

WARRANTY AND REMEDY LIMITATIONS

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY GIVEN BY PTGCS, APPLICABLE TO PTGCS BRAND TIRES. PTGCS DOES NOT MAKE ANY OTHER EXPRESS WARRANTY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHICH ARE EXPRESSLY DISCLAIMED). PTGCS DOES NOT AUTHORIZE ANY OTHER PERSON, INCLUDING AUTHORIZED PTGCS DEALERS OR VEHICLE MANUFACTURERS, OR VEHICLE DEALERS, TO CHANGE THIS WARRANTY OR CREATE ANY OTHER OBLIGATION IN CONNECTION WITH PTGCS BRAND TIRES.

THE RIGHTS AND REMEDIES AVAILABLE ARE LIMITED TO THOSE RIGHTS AND REMEDIES STATED IN THIS LIMITED WARRANTY. ALL OTHER REMEDIES ARE EXCLUDED. IN NO EVENT SHALL PTGCS BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGE(S) IN CONNECTION WITH A PTGCS BRAND TIRE, WHETHER FOR BREACH OF THIS LIMITED WARRANTY, OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT, OR ANY STRICT LIABILITY THEORY.

Conditions And Exclusions:

Unless these limitations are prohibited by state law, this Limited Warranty does not provide compensation for loss of time, loss of use of vehicle, inconvenience, or incidental or consequential damages. Tires/casings presented for claim remain the property of the owner/consumer, and PTGCS and its affiliated companies accepts no responsibility for loss of, or damage to, tires/casings, which are in the custody or control of a PTGCS Truck Tire Retailer or distributor for the purpose of inspection for warranty adjustment. Tires accepted for claim become property of PTGCS. In the event of a disputed claim, the owner/consumer must make the tire available for further inspection. No PTGCS representative, agent, employee or retailer has the authority to make or imply any representation, promise or agreement, which in any way varies the terms of this Limited Warranty. This Limited Warranty applies only in the United States and Canada.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

If further assistance or information is needed regarding PTGCS Brand tires please contact:

Prometeon Tyre Group Commercial Solutions, LLC

Warranty & Commercial Affairs Group

Monday through Friday

8:00 AM to 6:00 PM Eastern Standard Time

1-833-784-8762

info.us@prometeon.com